

Signing up to



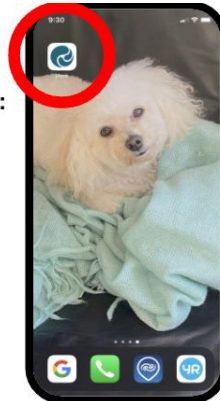
Logging into Hero- Information for families

For information about how to log in and view your child's learning, go to the [Hero for Families website page](#).

To set your password and log into Hero for the first time:

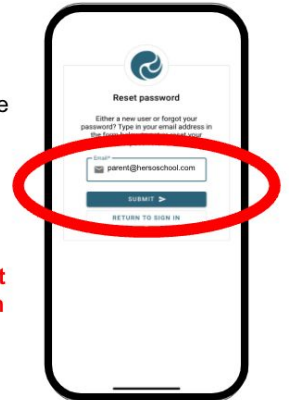
1. Download the **Hero by LINC-ED app** from the app store

Note: use the keywords Hero LINC-ED when searching for the app



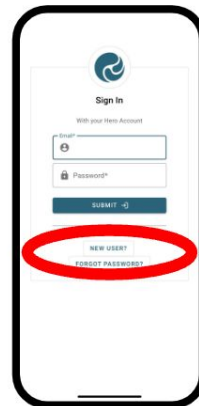
3. Enter the email address you have already provided the school and click **SUBMIT**

If your email address is not accepted, please contact the Office staff as this will become our schools main form of communication.



Alternatively, open your browser and enter **go.linc-ed.com**

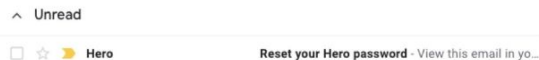
2. Click **NEW USER**



4. You will receive a message confirming a password email has been sent

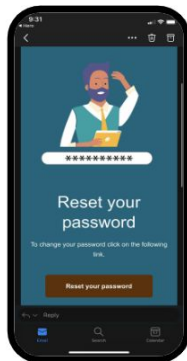


5. Open your email inbox and click on the Hero Password Reset email

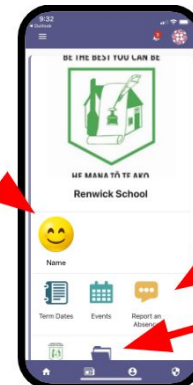


If you do not receive a Hero Password Reset email, check your spam folder.

6. Open the email and click **Reset your password**



On the Home page you will see your child/childrens names (and hopefully a photo)



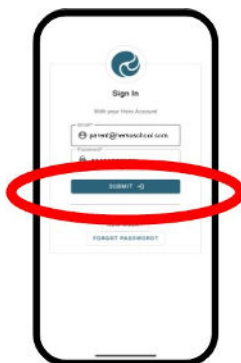
You will also see Term dates, events, a button to report an absence... as well as links to our school website and Policies and Procedures

7. Enter a secure password (8 or more characters), verify this password then click **SUBMIT**. This will log you into Hero



8. The next time you sign into Hero enter your email address and your chosen password.

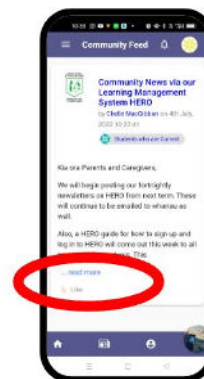
Click **SUBMIT**



ONCE YOU HAVE SIGNED IN:

You will see Community Notices sent by your child's school. If the text is long, you may need to click **read more** to view the whole message

From here you can **Like a post**



You can view financial contributions requested by the school and pay these online if you choose

Please note- if you pay online using the HERO app you will incur a credit card fee. Online banking will remain an option, as will paying at the Office.

